



MOTORCYCLE COMMUNICATION SYSTEM

Bluetooth® Headset & Intercom for Scooters and Motorcycles



nexxpro

fábrica de capacetes, S.A.

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1. INTRODUCTION

Thank you for choosing the NEXX SX.COM 2, Bluetooth Headset and Intercom for Scooters and Motorcycles. With the SX.COM 2, you can call handsfree on your Bluetooth mobile phone, listen to stereo music or GPS navigation voice instructions via Bluetooth, and have intercom conversations in full duplex with a passenger or other riders.

The SX.COM 2 is compliant with the Bluetooth specification 3.0 supporting the following profiles: Headset Profile, Hands-Free Profile (HFP), Advanced Audio Distribution Profile (A2DP), and Audio Video Remote Control Profile (AVRCP). Please confirm compatibility with other devices with the manufacturers.

Please read this user guide carefully before using the headset. Also visit www.nexx-helmets.com for the latest version of the user guide and for additional information.

The SX.COM 2 includes the following features:

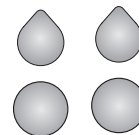
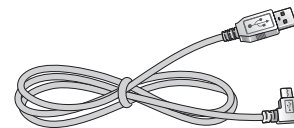
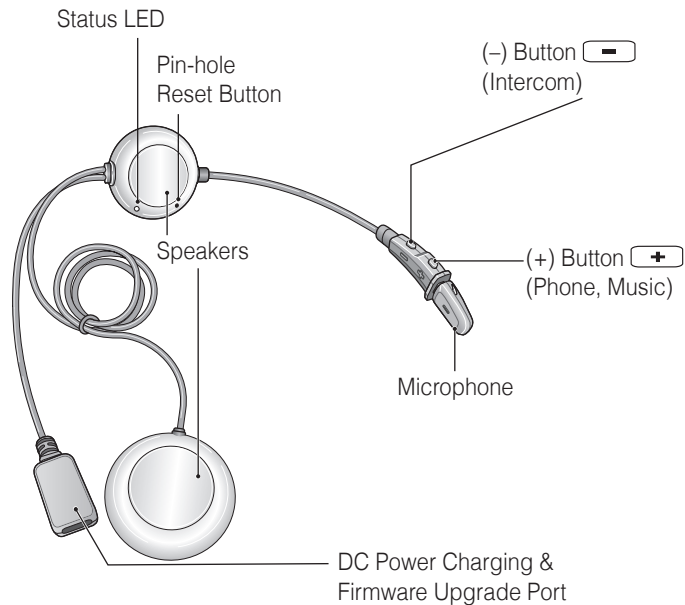
- Bluetooth handsfree for Bluetooth mobile phones
- Bluetooth stereo headset for Bluetooth stereo devices such as MP3 players
- Bluetooth stereo headset for Bluetooth GPS navigations
- Bluetooth intercom up to 200 meters (220 yards)*
- Easy two-button operation
- Installation friendly unibody design
- Firmware upgradeable

Key Specifications:

- Bluetooth 3.0
- Supporting profiles: Headset Profile, Hands-Free Profile (HFP), Advanced Audio Distribution Profile (A2DP), Audio Video Remote Control Profile (AVRCP)

* in open terrain

2. PACKAGE CONTENTS

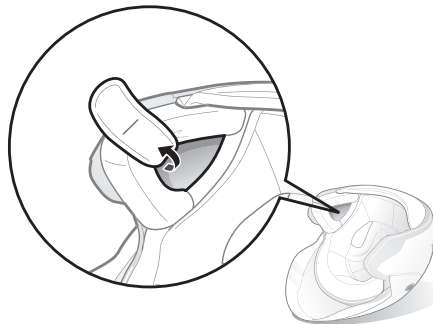


3. GETTING STARTED

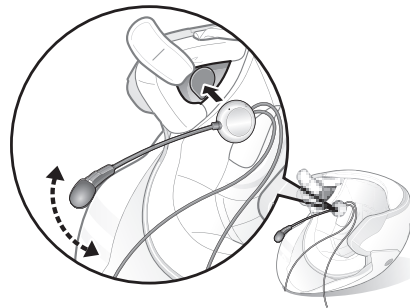
Installing the SX.COM 2 on Your Helmet

1. Peel off the hook fasteners for the speakers and attach them on the back sides of the speakers.
2. Attach the loop fasteners for the speakers in the deep ear pockets of your helmet.

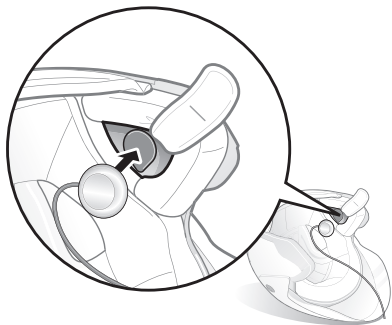
1



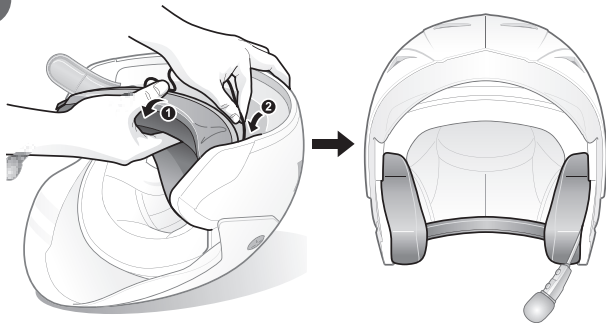
2



3

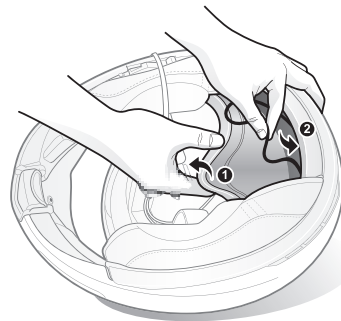


4



3. Place the speakers in the helmet along with the hook and loop fasteners, centered to your ear.
4. Locate the microphone as closely as possible to your mouth when wearing the helmet.
5. Hide the wire under the helmet padding after the installation

5



Powering On

Press and hold the (+) Button and the (–) Button at the same time for 1 second to power on. The blue LED turns on and you will hear ascending beeps and **“Hello”**.

Powering Off

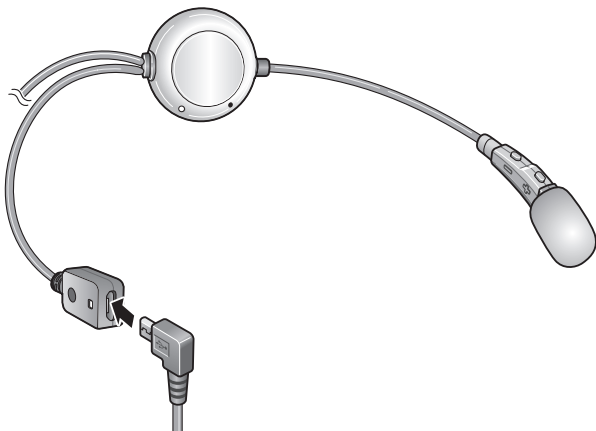
Press the (+) Button and the (–) Button at the same time. The red LED turns on for about 2 seconds until it turns off completely and you will hear **“Goodbye”** and descending beeps.

Charging the SX.COM 2

You can charge the SX.COM 2 by connecting the supplied USB power & data cable into a computer USB port or USB wall charger. You can use any standard micro-USB cable to charge the SX.COM 2. The LED turns red while charging, and turns blue when the headset is fully charged. It takes about 2.5 hours to fully charge.

Note:

Please make sure to take off your SX.COM 2-installed helmet while charging.

**Note:**

1. The USB power & data cable is also used for firmware upgrade of the SX.COM 2.
2. The USB wall charger is not included in the package. Any 3rd party USB charger can be used with Sena products if the charger is approved by either FCC, CE, IC, or other locally approved agencies that Sena accepts. Please contact Sena regarding locally approved agencies Sena accepts.

Checking Battery Level

You can check the battery level in two different ways when the headset is powering on.

LED Indicator

When the headset is powering on, the red LED flashes rapidly indicating the battery level.

LED	Status
4 flashes	High, 70~100%
3 flashes	Medium, 30~70%
2 flashes	Low, 0~30%

Voice Prompt Indicator

When you power on the headset, keep pressing and holding the (+) Button and (-) Button simultaneously for about 3 seconds until you hear three high tone beeps. Then you will hear a voice prompt indicating the battery level. However, if you release the buttons as soon as the headset turns on, you will not hear the voice prompt for the battery level.

Low Battery Warning

When the battery is low, the blinking blue LED in stand-by mode turns to red and you will hear mid-tone triple beeps and a voice prompt saying “**Low battery**”.

Adjusting the Volume Level

You can easily adjust the volume by pressing the (+) Button or the (–) Button. You will hear a beep when the volume reaches maximum or minimum level. The volume is set and maintained independently at different levels for each audio source even when you turn off and on the headset. For example, once you set the volume for mobile phone handsfree, it will not change even if you adjust the volume when you hear Bluetooth MP3 music. So you can always maintain the preferred optimum volume level for each audio source.

Function Priority

The SX.COM 2 operates in the following order of priority:

- (Highest)** Mobile Phone
- Intercom
- (Lowest)** Bluetooth Stereo Music

A lower priority function is always interrupted by a higher priority function. For example, stereo music is interrupted by an intercom call, and intercom conversation is interrupted by an incoming mobile phone call.












Fault Reset







When the SX.COM 2 is not working properly or is in faulty status for any reason, you may reset by pushing the pin-hole reset button on the left speaker unit. Insert a paper clip into the reset pin-hole and press and hold the reset button for a second with light pressure. The SX.COM 2 will be switched off. Turn the system back on and try again. However, this will not restore the headset to factory default settings.

4. OPERATION QUICK REFERENCE

Function	Operations
Power On/Off	<div> 1 sec. + 1 sec. </div> Power On <div> 1 press + 1 press </div> Power Off
Volume Adjustment	1 press or 1 press
Intercom Pairing	<div> ← pairing → </div> <div> 1) 5 sec. </div> <div> 2) 1 sec. </div>

Function	Operations
Bluetooth Pairing (Phone, MP3, GPS)	1) 5 sec.
	2) Select NEXX SX.COM 2 <div> </div>
Start & End Intercom Conversation	1 sec.
Configuration	10 sec.

Function	Operations	
Mobile Phone	 Answer	1 press  or 
	 End	2 sec. 
	 * Voice Dial	3 sec. 
	 * Redial	3 sec. 
	 Reject	2 sec. 

Function	Operations	
Music		1 sec. 
		2 sec. 
		2 sec. 

* You can use "Voice Dial" and "Redial" only in stand-by mode.

5. PAIRING AND USING THE SX.COM 2 WITH BLUETOOTH DEVICES

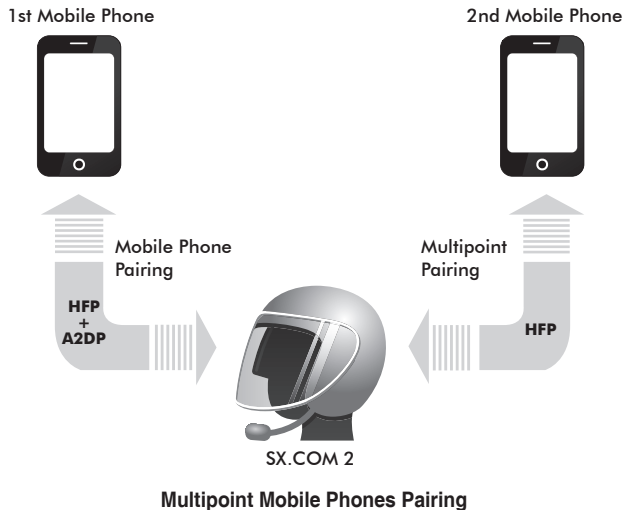
Mobile Phone Pairing

1. Turn on the SX.COM 2 and press and hold the (+) Button for 5 seconds until the LED flashes red and blue alternately and you hear multiple beeps. You will hear a voice prompt saying **"Phone pairing"**.
2. Search for Bluetooth devices on your mobile phone. Select the NEXX SX.COM 2 in the list of the devices detected on the mobile phone.
3. Enter 0000 for the PIN. Some mobile phones may not ask for the PIN.
4. The mobile phone confirms that pairing has completed and the SX.COM 2 is ready to use. You will hear a voice prompt from the SX.COM 2 saying **"Your headset is paired"**.
5. If the pairing process is not completed within three minutes, the SX.COM 2 will return to stand-by mode.

Multipoint Mobile Phones Pairing

You can simultaneously use two mobile phones which use the mobile phone profile.

1. You can pair the first mobile phone to the SX.COM 2 by following the simple procedures in "Mobile Phone Pairing".
2. To pair the second mobile phone, press and hold the (–) Button for 5 seconds until the red LED is rapidly flashing and you hear multiple beeps.
3. Within 2 seconds, press and hold the (+) Button for 1 second, then the LED turns to blue flashing and the beeps turn to high tone double beeps. You will hear a voice prompt saying **"Multipoint pairing"**.
4. Search for Bluetooth devices on your mobile phone. Select the NEXX SX.COM 2 in the list of the devices detected on the mobile phone.
5. Enter 0000 for the PIN. Some mobile phones may not ask for the PIN.
6. The mobile phone confirms that pairing has completed and the SX.COM 2 is ready to use. You will hear a voice prompt from the SX.COM 2 saying **"Your headset is paired"**.



Bluetooth Stereo Device Pairing

1. If the Bluetooth stereo device is integrated with the mobile phone such as smartphones, you don't need to pair the SX.COM 2 with it separately. When the SX.COM 2 is paired with the mobile phone, it is also paired as a stereo music device.

2. If you have a stand alone Bluetooth stereo device, follow the pairing procedure separately. The procedure is the same as the procedure of "Mobile Phone Pairing".

Note:

1. If Bluetooth connection between the headset and a mobile phone is disconnected, press and hold the (+) Button for 3 seconds to recover the Bluetooth connection immediately.
2. If Bluetooth connection between the headset and a media player is disconnected, press and hold the (+) Button for 1 second to recover the Bluetooth connection and play.

Bluetooth GPS Navigation Pairing

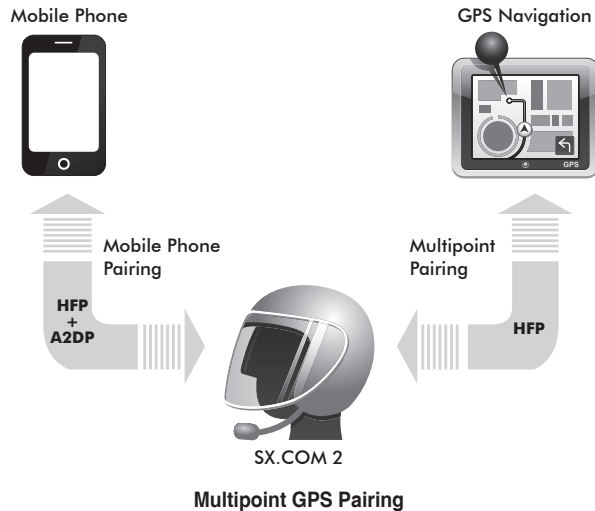
You can listen to voice instruction from Bluetooth GPS navigation. Some GPS systems use mobile phone profile (HFP, Hands-Free Profile) and others use stereo music profile (A2DP, Advanced Audio Distribution Profile). Most motorcycle specific GPS systems use mobile phone profile for turn-by-turn voice instruction. You can simultaneously use a mobile phone and a GPS which uses mobile phone profile by one of the following procedures.

Multipoint GPS Pairing

If you use GPS only for turn-by-turn voice instructions, not for Bluetooth stereo music streaming, multipoint pairing is recommended for the GPS connection. Multipoint Bluetooth pairing allows the SX.COM 2 to connect two HFP devices at the same time: mobile phone and GPS navigation. Follow the steps below to pair the GPS using the multipoint pairing.

1. Turn on the headset and press and hold the (-) Button for 5 seconds until the red LED is rapidly flashing and you hear multiple beeps.
2. Within 2 seconds, press and hold the (+) Button for 1 second, then the LED turns to blue flashing and the beeps turn to high tone double beeps. You will hear a voice prompt saying **"Multipoint pairing"**.
3. Search for Bluetooth devices on the GPS navigation screen. Select the NEXX SX.COM 2 in the list of the devices detected on the GPS.
4. Enter 0000 for the PIN.
5. The GPS confirms that pairing has completed and the SX.COM 2 is ready to use. You will hear a voice prompt from the SX.COM 2 saying **"Your headset is paired"**.
6. If the pairing process is not completed within three minutes, the SX.COM 2 will return to stand-by mode.

The pairing diagram for multipoint GPS pairing is shown in the figure below.

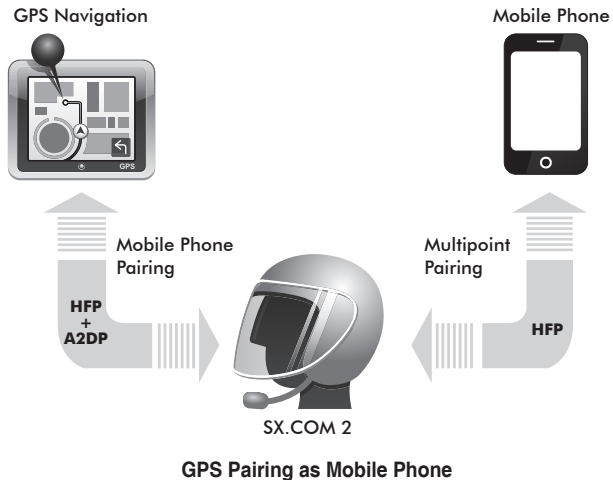


GPS Pairing as Mobile Phone

If GPS is not only used for turn-by-turn voice instructions but also is your preferred Bluetooth stereo music source, you can pair the GPS to the SX.COM 2 by following the simple procedures in “Mobile Phone Pairing”. When you do this, the SX.COM 2 thinks the GPS is a mobile phone. But the SX.COM 2 can directly pair an additional mobile phone.

Note:

You have to use a motorcycle specific GPS which transmits turn-by-turn voice instruction to the headset by Bluetooth. Most automotive GPS systems don't have this feature.



Mobile Phone Call Making and Answering

1. When you have an incoming call, simply press the (+) Button to answer the call.
2. You can also answer the incoming call by loudly speaking any word of your choice if **Voice Activated Phone Answering, VOX phone** is enabled. (Refer to “Enabling/Disabling Voice Activated Phone Answering” for details.)
3. To end a call, press and hold the (+) Button for 2 seconds until you hear a mid-tone single beep, or wait for the called person to end the call.
4. To reject a call, press and hold the (–) Button for 2 seconds until you hear a beep while the phone is ringing.
5. There are several ways to make a phone call:
 - Enter numbers on your mobile phone keypad and make a call. Then the call is automatically transferred to the headset.
 - Press and hold the (+) Button for 3 seconds in stand-by mode until you hear a high tone single beep to activate the voice dialing of your mobile phone. For this, the voice dialing feature must be available on the mobile phone. Refer to your mobile phone manual for further instruction.
 - To redial the last number, press and hold the (–) Button for 3 seconds in stand-by mode until you hear a high tone single beep. You will hear a voice prompt saying “**Last number redial**”.

Note:

1. If you are using multipoint mobile phone connection and you have an incoming call from the second phone during the call of the first phone, then you may still receive the call from second phone. In this case, the call from the first phone is on waiting mode. If you end a call, then it will automatically guide you to the first phone call.
2. If you are using multipoint connection of mobile phone and GPS, you may not listen to the GPS voice instruction during the phone call.

Stereo Music

You can listen to stereo music by Bluetooth wireless stereo. The Bluetooth audio device must be paired with the SX.COM 2 by following the “Bluetooth Stereo Device Pairing” instructions. The SX.COM 2 supports the Audio/Video Remote Control Profile (AVRCP), so if your Bluetooth audio device also supports the AVRCP, you can use the SX.COM 2 to remotely control music playback. So, you can not only adjust the volume but also use the functions such as play, pause, track forward and track backward.

- To adjust the volume, press the (+) Button or the (–) Button.
- To play or pause music, press and hold the (+) Button for 1 second until you hear a double beep.
- To track forward or track back, press and hold the (+) Button or the (–) Button for 2 seconds until you hear a double beep.

6. INTERCOM CONVERSATION

Pairing with Other SX.COM 2 Headsets for Intercom Conversation

The SX.COM 2 can be paired with another headset for Bluetooth intercom conversation.

1. Turn on the two SX.COM 2 headsets (A and B) that you would like to pair with each other.
2. Press and hold the (–) Button of the headset A and B for 5 seconds until the red LEDs of both units start to flash rapidly. You will hear a voice prompt saying **“Intercom pairing”**.
3. Simply press the (–) Button of either of the two headsets A or B (It doesn't matter that you choose A or B) and wait until the LEDs of both headsets turn to blue and intercom connection is automatically established. The two SX.COM 2 headsets A and B are paired with each other for intercom conversation. If the pairing process is not completed within one minute, the SX.COM 2 will return to stand-by mode.

Starting and Ending Intercom Conversation

1. You can start an intercom conversation with your intercom friend by pressing and holding the (–) Button for 1 second.
2. To terminate an intercom conversation, press and hold the (–) Button for 1 second again.

Intercom and Mobile Phone Call

1. When you have an incoming mobile phone call during an intercom conversation, you will hear a ring tone. You can choose whether to 1) answer the mobile phone call and stop the intercom conversation, or 2) reject the phone call and stay on the intercom conversation.
 - To answer the phone call and stop the intercom conversation, press the (+) Button. When you hang up the phone call, the intercom will automatically be recovered.
 - To reject the phone call and stay on the intercom conversation, press and hold the (–) Button for 2 seconds until you hear a beep.

Unlike other motorcycle Bluetooth headsets, this prevents a user from being dropped out of an intercom conversation by an incoming mobile call.

2. When you have an incoming intercom call during a mobile phone call, you will hear 4 high tone beeps, alerting you that there is an incoming intercom call. You will also hear a voice prompt saying **“Intercom requested”**. In this case, the intercom call does not override the

mobile phone call because intercom has lower priority than mobile call. You have to hang up the mobile phone call to make or receive an intercom call.

Intercom Failure

When you try to start an intercom conversation with an intercom friend who is already having a mobile phone call with another person, you will hear a low tone double beep signifying a busy signal. You will also hear a voice prompt saying **"Intercom failed, try again later"**. In this case, you have to try again later. On the other hand, the intercom friend will hear 4 high tone beeps alerting them that there is an incoming intercom call.

Intercom Reconnection

If your intercom friend goes out of range while having an intercom conversation, you may hear static noise and eventually the intercom will be disconnected. In this case, the SX.COM 2 automatically tries to reconnect the intercom every 8 seconds. You will hear high tone double beeps until the intercom is reestablished. If you don't want to make a reconnection, press and hold the (–) Button for 1 second to stop the attempt.

7. SX.COM 2 CONFIGURATION SETTING

You can set the configuration of the SX.COM 2 by the voice menu instruction as below.

1. To enter into voice configuration menu, press and hold the (+) Button for 10 seconds until the LED shows solid blue and you hear high tone double beeps. You will hear a voice prompt saying **"Configuration menu"**.
2. Press the (+) Button to navigate between menus. You will hear voice prompts for each menu items as below.
3. You can enable or disable the feature or execute the command by pressing the (–) Button.
4. If any button is not pressed within 10 seconds, the SX.COM 2 will exit the configuration and goes back to standby.
5. If you want to exit the configuration immediately, press and hold the (+) Button until you hear a voice prompt, **"Exit configuration"**, and press the (–) Button.

The voice prompts for each menu item are as below:

- (1) **VOX phone**
- (2) **Voice prompt**
- (3) **Delete all pairings**
- (4) **Factory reset**
- (5) **Exit configuration**

Enabling/Disabling Voice Activated Phone Answering

Voice Prompt	“VOX phone”
Factory Default	Enable
Enable / Disable	Press the (–) Button

If this feature is enabled, you can answer incoming calls by simply saying a word loudly enough, unless you are connected to intercom. For example, when you hear a series of beeps for an incoming call, you can answer the phone by saying “**Hello**” or any other word loudly. However, the phone VOX feature does not work if you are connected to intercom. This is enabled from the factory but you can disable this. If this mode is disabled, you have to press the (+) Button to answer an incoming call.

Enabling/Disabling Voice Prompts

Voice Prompt	“Voice prompt”
Factory Default	Enable
Enable / Disable	Press the (–) Button

You can disable voice prompts by configuration setting, but the following voice prompts are always on.

- Voice prompts for configuration setting menu
- Voice prompts for battery level Indicator
- Voice prompts for factory reset

Delete All Bluetooth Pairing Information

Voice Prompt	“Delete all pairings”
Factory Default	N/A
Execute	Press the (–) Button

To delete all Bluetooth pairing information of the SX.COM 2, press and hold the (+) Button until you hear a voice prompt, “**Delete all pairings**”, and press the (–) Button to confirm.

Reset to Factory Default Setting

Voice Prompt	"Factory reset"
Factory Default	N/A
Execute	Press the (–) Button

To restore factory default settings on the SX.COM 2, press and hold the (+) Button until you hear a voice prompt, **"Factory reset"**. Press the (–) Button to confirm. The SX.COM 2 powers off with a voice prompt, **"Headset reset, goodbye"**.

Exit Voice Configuration Menu

Voice Prompt	"Exit configuration"
Factory Default	N/A
Execute	Press the (–) Button

To exit voice configuration menu and get back to stand-by mode, press and hold the (+) Button until you hear a voice prompt, **"Exit configuration"**. Press the (–) Button to confirm.

Press (+) Button	Press (–) Button
"Vox phone"	Enable / disable
"Voice prompt"	Enable / disable
"Delete all pairings"	Execute
"Factory reset"	Execute
"Exit configuration"	Execute

Voice Configuration Menu & Button Operations

8. FIRMWARE UPGRADE

The SX.COM 2 supports firmware upgrade function. Please visit Nexxpro, S.A. Bluetooth web site at www.nexx-helmets.com to check the latest software downloads.



BATTERY INFORMATION

The product has an internal, non-removable, rechargeable battery. Do not attempt to remove the battery from the device as you may damage the device. The battery can be charged and discharged hundreds of times, but it will eventually wear out. Recharge the battery only with Sena approved chargers designated for this device. Use of an unapproved charger may present a risk of fire, explosion, leakage, or other hazard.

Always try to keep the battery between 15°C and 25°C (59°F and 77°F). Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily. Battery performance is particularly limited in temperatures well below freezing.

Do not dispose of batteries in a fire as they may explode. Batteries may also explode if damaged. Never use any charger that is damaged. Operating times may differ depending on the devices used together, features used, battery age and condition, temperatures to which battery is exposed, and many other factors.

MAINTENANCE AND CARE

The product should be treated with care and the following suggestions will help you protect your warranty coverage.

1. Do not use or store the device in dusty, dirty areas. Its moving parts and electronic components can be damaged.
2. Do not store the device in hot areas. High temperatures can shorten the life of electronic devices, damage batteries, and wrap or melt certain plastics.
3. Do not store the device in cold areas. When the device returns to its normal temperature, moisture can form inside the device and damage electronic circuit boards.
4. Do not attempt to open the product.
5. Do not drop or knock the device. Rough handling can break internal circuit boards and fine mechanics.
6. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device.
7. Do not paint the device. Paint can clog the moving parts and prevent proper operation.

DISPOSAL



The crossed-out wheel bin symbol on the product, literature, or packaging reminds you that all electrical and electronic products, batteries, and accumulators must be taken to separate collection at the end of their working life. This requirement applies to the European Union and other locations where separate collection systems are available. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please do not dispose of these products as unsorted municipal waste, but hand it in at an official collection point for recycling.

CERTIFICATION AND SAFETY APPROVALS

FCC Compliance Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. The antenna used for this transmitter must not transmit simultaneously with any other antenna or transmitter, except in accordance with FCC multi-transmitter product procedures.

FCC Caution

Any changes or modifications to the equipment not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

CE Declaration of Conformity

This product is CE marked according to the provisions of the R&TTE Directive (99/5/EC). Hereby, Sena declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. For further information please consult www.SenaBluetooth.com. Please note that this product uses radio frequency bands not harmonized within EU. Within the EU this product

is intended to be used in Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, The Netherlands, Portugal, Spain, Sweden, United Kingdom and within EFTA in Iceland, Norway and Switzerland.

Industry Canada Statement

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) this device may not cause interference.
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Bluetooth License

The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Sena is under license. Other trademarks and trade names are those of their respective owners.

The SX.COM is compliant with and adopts the Bluetooth® Specification 3.0 and has successfully passed all interoperability tests that are specified in the Bluetooth® specification. However, interoperability between the device and other Bluetooth®-enabled products is not guaranteed.

WAIVER AND GENERAL RELEASE

By using the product you waive all substantial legal rights including the right to sue. Please read the following carefully before using the device. If you do not accept all terms of this agreement, you should immediately return the product for a full refund. By using the headset you agree to be bound to this agreement and forfeit the right to sue. Using a communication device while riding a motorcycle, scooter, moped, ATV, quad-bike or any other vehicle or equipment, whether on land, water or air (jointly referred to as "Vehicle") requires your complete and undivided attention. Nexxpro,s.a. ("NEXX") and Sena Technologies, Inc., including its Officers, Directors, Affiliates, Parent Company, Representatives, Agents, Contractors, Sponsors, Employees, Suppliers and Resellers (jointly referred to as the "Company" or "Sena") strongly advise you to take all necessary precautions and remain alert to the traffic, weather and road conditions if you choose to use the product headset, including all derivative models irrespective of its commercial name or branding (the "Device"), and stop your Vehicle on the roadside prior to initiating or receiving calls. Any publications, advertisements, announcements or similar notes that refer to using the Device while riding a Vehicle are solely intended to address its technical capabilities and should not be misconstrued as if encouraging users to operate the Device while actively involved in traffic.

By way of purchasing this Device and not returning it for a full refund

(see below), you are irrevocably releasing, indemnifying from any liability, loss, claim and expense (including attorney's fees) and holding NEXX and Sena harmless for any bodily injuries, harm or death as well as losses or damages in goods, to any Vehicles including your own, or to any property or asset that belong to you or to third parties, any of which may result from using the Device under any circumstances or conditions and irrespective of jurisdiction. NEXX and Sena will not be responsible for any physical damages, irrespective of reasons, conditions or circumstances, including malfunctioning of the Device, and all risks associated with operating it rest solely and entirely with the user of this Device, irrespective of whether the Device is used by the original purchaser or any third party.

NEXX and Sena hereby notifies you that using this Device may also be in contravention to local, federal, state or national laws or regulations, and that any use of the Device is entirely at your sole risk and responsibility.

1. You, your heirs, legal representatives, successors or assigns, hereby voluntarily and forever release, discharge, indemnify and hold harmless NEXX and Sena from any and all litigation, claims, debts, demands, actions and liability which may arise, directly or indirectly, from using the Device for any distress, pain, suffering, discomfort, loss, injury, death, damages to or in respect to any person or property however caused, WHETHER ARISING FROM THE NEGLIGENCE OR OTHERWISE, and which may hereafter accrue to you on some future date as a result of said use, to the fullest extent permitted by law.

2. You fully understand and assume the risks in using the Device, including risk of negligent acts or omissions by others.
3. You confirm that you are physically capable to use the Device and that you have no medical conditions or needs that may infringe upon your abilities to do so in a safe manner. You confirm that you are at least eighteen (18) years of age and that you have been advised of the risks associated with the use of the Device. You further confirm that you will not consume any alcohol that may affect your alertness or any mind-altering substance, and will not carry, use or consume these substances before or during the use of the Device.
4. You fully acknowledge our warnings and understand that: (a) risks and dangers exist in using the Device while in traffic, including but not limited to injury or illness, strains, fractures, partial and/or total paralysis, death or other ailments that could cause serious disability; (b) these risks and dangers may be caused by the negligence of the manufacturers or its agents or any third party involved in designing or manufacturing the Device; (c) these risks and dangers may arise from foreseeable or unforeseeable causes. You hereby assume all risks and dangers and all responsibility for any losses and/or damages, whether caused in whole or in part by the negligence or other conduct of others, including the Company.
5. You confirm that you have read this release of liability and fully understand its terms and that you have given up substantial rights by not returning the Device for a full refund (see refund option below).

Two-year Limited Warranty

Nexxpro,s.a. ("NEXX") warrants that this product ("Product") shall conform to and perform in accordance with published technical specifications and the accompanying written materials, and shall be free of defects in materials and workmanship, for a period of two (2) year from the date of purchase by the first consumer purchaser of the Product. The limited warranty extends only to the original consumer purchaser of the Product and is not assignable or transferable to any subsequent purchaser/end-user.

This warranty is limited to the repair and/or replacement, at NEXX's discretion, of defective or non-conforming Product, and NEXX shall not be responsible for the failure of the Product to perform specified functions, or any other non-conformance caused by or attributable to: (a) any misapplication or misuse of the Product; (b) failure of Customer to adhere to any of NEXX's specifications or instructions; (c) neglect of, abuse of, or accident to, the Product; or (d) any associated or complementary equipment or software not furnished by NEXX.

Limited warranty service may be obtained by delivering the Product to NEXX or to the international distributor it was purchased through and providing proof of purchase or receipt date. Customer agrees to insure the Product or assume the risk of loss or damage in transit, to prepay shipping charges to NEXX, and to use the original shipping container or equivalent.

Limitation of Liability

EXCEPT AS EXPRESSLY PROVIDED HEREIN, NEXX MAKES NO WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED, WITH RESPECT TO ANY EQUIPMENT, PARTS OR SERVICES PROVIDED PURSUANT TO THIS AGREEMENT, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NEITHER NEXX NOR ITS DEALER SHALL BE LIABLE FOR ANY OTHER DAMAGES, INCLUDING BUT NOT LIMITED TO DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, WHETHER IN AN ACTION IN CONTRACT OR TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), SUCH AS, BUT NOT LIMITED TO, LOSS OF ANTICIPATED PROFITS OR BENEFITS RESULTING FROM, OR ARISING OUT OF, OR IN CONNECTION WITH THE USE OF FURNISHING OF EQUIPMENT, PARTS OR SERVICES HEREUNDER OR THE PERFORMANCE, USE OR INABILITY TO USE THE SAME, EVEN IF NEXX OR ITS DEALER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT WILL NEXX OR ITS DEALERS TOTAL LIABILITY EXCEED THE PRICE PAID FOR THE PRODUCT.

Return for Full Refund

IF YOU ARE UNWILLING TO ACCEPT AND AGREE TO THE ABOVE CONDITIONS, YOU MAY RETURN THIS DEVICE TO NEXX FOR A FULL REFUND, PROVIDED THAT YOU DO SO NO LATER THAN 14 BUSINESS DAYS FOLLOWING THE PURCHASE OF THE DEVICE AND SUBJECT TO THE WRAPPING BEING INTACT. WHEN DOING SO, PLEASE REFER TO THIS SECTION. BY NOT RETURNING THE DEVICE FOR REFUND WITHIN THE PERIOD PROVIDED, YOU ARE EXPLICITLY IN AGREEMENT WITH THE ABOVE AND RENOUNCE ALL RIGHTS TO FUTURE CLAIMS AND DEMANDS AGAINST NEXX AS DEFINED ABOVE.

WARNING

NEXX informs that using this device in public traffic may not be authorized by the law. Please check your local law and use this device only out of public traffic such as private properties or closed circuits. If the simultaneous use of both ear speakers while riding a motorcycle is prohibited by your local law, please use only a single ear speaker while riding. NEXX denies any liability should you choose not to respect this warning.

Using the headset with loud volume may be harmful to your eardrums and cause hearing loss. Please maintain proper volume level to protect your ears.

